

## Taj Hotels Complete Information

### 1. Company Overview

Taj Hotels, Palaces, and Resorts is a luxury hotel chain founded in 1903 by Jamsetji Tata. It is operated by the Indian Hotels Company Limited (IHCL), headquartered in Mumbai, India. The brand symbolizes luxury, heritage, and world-class hospitality.

- **Website:** [www.tajhotels.com](http://www.tajhotels.com)
- **Customer Support Contact:** +91 22 6601 1825
- **Reservation Email:** reservations@ihcltata.com
- **Feedback Email:** website.feedback@tajhotels.com

### 2. History and Legacy

Taj Hotels began with the Taj Mahal Palace in Mumbai, established as a beacon of luxury in India. Over time, it has grown into India's largest luxury hotel chain with more than 100 locations globally. The brand seamlessly blends heritage with modern luxury, representing excellence in hospitality.

### 3. Global Presence

Taj Hotels operates globally, offering diverse properties across regions:

- **India:** Notable hotels include the Taj Mahal Palace (Mumbai), Taj Palace (New Delhi), Rambagh Palace (Jaipur), Taj Madikeri Resort & Spa (Coorg), and Taj Fort Aguada Resort & Spa (Goa).
- **International Locations:** Renowned properties include Taj Exotica Resort & Spa (Maldives), Taj 51 Buckingham Gate (London), and Taj Campton Place (San Francisco). Each property boasts exceptional ratings (ranging from 4.6 to 4.9/5) and world-class services.

### 4. Room Types and Rates

Taj Hotels offers diverse room options to suit various needs, with rates varying based on location, season, and booking platform:

- **Deluxe Rooms:** Elegant interiors with basic amenities like WiFi, a mini-bar, and a king-sized bed. Approx. ₹15,000 per night (₹45,000 per day).
- **Luxury Rooms:** Spacious rooms with scenic views, a writing desk, and complimentary breakfast. Approx. ₹22,000 per night (₹66,000 per day).
- **Suites:** Luxurious living and bedroom areas, butler services, and personalized check-in. Approx. ₹45,000 per night (₹1,35,000 per day).
- **Presidential Suites:** Ultimate luxury with a private pool, expansive living space, and dedicated concierge. Approx. ₹90,000 per night (₹2,70,000 per day).
- **Heritage Rooms:** Royal palace-style interiors with antique furniture and canopy beds. Approx. ₹25,000 per night (₹75,000 per day).
- **Family Rooms:** Spacious rooms for families, featuring sofa beds and adjoining rooms. Approx. ₹30,000 per night (₹90,000 per day).

### 5. Hotel Types and Services

Taj Hotels caters to various travel needs:

- **Luxury Hotels:** Premium accommodations with superior services like private butlers and gourmet dining.

- **Palace Hotels:** Heritage palaces transformed into luxurious hotels with royal interiors.
- **Business Hotels:** Equipped with high-speed internet, meeting rooms, and business centers.
- **Beach Resorts:** Offer private beaches, water sports, and spa treatments.
- **Nature Retreats:** Located in serene natural settings, perfect for relaxation.
- **Wellness Retreats:** Specialize in yoga, Ayurveda, and holistic treatments.
- **Event Venues:** Ideal for weddings, conferences, and large-scale social events.

## 6. Key Amenities and Services

- **Concierge Services:** Assistance with transportation, restaurant reservations, and tour planning.
- **Luxury Transport:** Options include chauffeur-driven cars, private jets, and helicopters.
- **Event Planning:** Comprehensive solutions for weddings and corporate events.
- **Spa and Wellness:** World-class spa treatments, yoga sessions, and fitness centers.
- **Dining:** Gourmet restaurants offering Indian and international cuisines.
- **Family-Friendly Options:** Kids' clubs, babysitting services, and family suites.
- **Pet-Friendly Policies:** Select properties allow pets (confirmation required).

## 7. Payment Methods

Taj Hotels accepts various payment options:

- **Credit/Debit Cards:** Visa, Mastercard, American Express, Diners Club, JCB.
- **Digital Payments:** PayPal, Google Pay, Apple Pay, Paytm (India-specific).
- **Bank Transfers:** For advance payments.
- **Cash:** Accepted at properties (subject to local laws).
- **Loyalty Points:** NeuPass program offers discounts on stays and dining.

## 8. Cancellation and Refund Policies

- **Flexible Rates:** Fully refundable if canceled up to 48 hours before check-in.
- **Non-Refundable Rates:** No refunds for cancellations.
- **Advance Payments:** Refunds processed within 7–10 business days.
- **Group Bookings:** Policies may differ; contact the hotel directly for details.
- **Early Checkout:** Full stay charges may apply for early departures.

## 9. Additional Highlights

Taj Hotels focuses on delivering luxurious experiences while preserving its heritage. With personalized services, state-of-the-art amenities, and a commitment to excellence, it remains a top choice for travelers worldwide.